

NEWYORK-PRESBYTERIAN ASSET VALIDATION PROJECT

CME Corp's Service Solutions biomedical techs, working closely with NewYork-Presbyterian IT Finance and Biomedical teams, successfully provided an accurate inventory of over 100,000 devices, adding asset condition values, normalizing data, and attaching new RFID tags, over an 18-month period.


THE PROJECT

CUSTOMER CHALLENGES


NewYork-Presbyterian (NYP) had nine main facilities, all managed by different biomedical teams.

▶  **CME had to collaborate with all parties involved. NYP provided CME with an asset list to start with and CME meticulously worked through the list finding approximately 30,000 discrepancies during the project.**

All items had to be found, inspected, RFID tagged and data points collected.

▶  **CME submitted daily reports of all data collected including Manufacturer, Existing/New Control Numbers, Model/Serial Number, Condition, Location, Inspection Status. This allowed NYP full oversight and transparency in the process.**

The work schedule needed to maximize time spent on campus while limiting disruption of NYP healthcare workers and their work flow.

▶  **CME demonstrated the utmost flexibility. Each department was accessible at different times of day. CME could start their day at 4 a.m. and end their day at 1 a.m.**

"The biomed inventory at NYP was a complex and multiphase project that required attention to detail and flexibility... Over the course of the inventory, we faced many obstacles and hurdles weekly, and, at all times, we always had clear communication and cooperation from CME."

– Gary Awkard,
Senior Finance Analyst,
Information Technology Program
Lead, IT Fellowship Program at
NewYork-Presbyterian



100,000+
pieces of
equipment



700,000+
data points
gathered



30,000+
discrepancies
resolved



13,500+
Hours spent by CME
biomed techs



18
months

THE RESULTS

CME worked with NewYork-Presbyterian to validate their equipment assets with updated, normalized information, locate missing assets, and identify discrepancies. This will help them manage future equipment replacement budgets and inspections more effectively.

TO REQUEST A QUOTE OR LEARN MORE ABOUT OUR SERVICE

SOLUTIONS OFFERINGS please contact your account manager or our Service Solutions team at **800.338.2372** or **servicesolutions@cmecorp.com**



800.338.2372 | cmecorp.com